

# Graduate Medical Education Redress of Grievance Policy

1. Grievances pertaining to the training program, faculty or work environment should first be directed to the training program director in writing, and copied to the Service Chief and the Vice President of Graduate Medical Education. If the graduate trainee prefers to request advice about a possible grievance prior to or in lieu of directing a complaint to the training program director, s/he should contact the Vice President of Graduate Medical Education.
2. A written response to the grievance should be provided by the training program director within two weeks. If no response is received or if the response is not satisfactory to the graduate trainee, the graduate trainee should contact the Vice President of Graduate Medical Education, who will meet with the graduate trainee and the training program director if further information is needed, and will present the issue to the Mass General Brigham Graduate Medical Education Committee for resolution.

*Note: Policies approved by the Mass General Brigham Graduate Medical Education Committee apply to GME trainees in programs sponsored by the Brigham and Women's Hospital, Brigham and Women's Faulkner Hospital, Massachusetts General Hospital, Mass Eye and Ear, McLean Hospital, Newton Wellesley Hospital, Salem Hospital, and Spaulding Rehabilitation Hospital.*

*Approved by MGB GMEC 11/25/2024  
Reviewed, Approved by MGB GMEC 12/05/2022  
Reviewed, Approved by MGB Education Committee 06/23/2022  
Reviewed, Approved by PEC 08/03/2017  
Note added 2014  
Revised, March 2002  
Approved by the Partners Education Committee 3/14/97*