



Fiscal Year 2025

Cooley Dickinson Hospital Report on Giving





To Our Generous Donors

January 2026

It is with great pleasure and gratitude that we present to you the 2025 Report on Giving, which provides our community with an opportunity to look back and reflect on the successes of the past fiscal year, October 1, 2024 through September 30, 2025, at Cooley Dickinson Hospital. We are deeply grateful for your generosity, in the many forms they were given. Thanks to your unwavering commitment to Cooley Dickinson, we continue to lead and advance local healthcare together, even as we navigate new external challenges and uncertainties.

There is much to celebrate. In the pages that follow, you will find stories that speak to the deep human connections that can form between individuals and their caregivers and learn about the multiple reasons and heartfelt ways your fellow community members have been inspired to give.

You will also read an update on our Emergency Department transformation and the current effort to fund a new Behavioral Health Therapeutic Terrace. These are both initiatives that have touched the hearts of many in our community, in personal and philanthropic ways. You will learn about members of our community, of all ages and backgrounds, who have found innovative ways to ensure that Cooley is here and able to care for everyone who needs us.

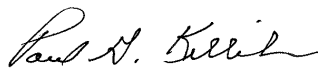
Both of us are truly grateful for your commitment to this community resource that impacts thousands of lives in the Pioneer Valley. All of us will require hospital services at some point in our lives and every contribution counts. We will continue to work tirelessly to ensure that Cooley Dickinson offers the high-quality, compassionate care that merits your ongoing trust and support.

Yours in service,



Kevin Whitney

President and Chief Operating Officer
Cooley Dickinson Hospital



Paul Kelliher

Chair
Board of Trustees



We are in the final stages of renovations to the interior spaces, and will soon have the fully-realized Emergency Department our community needs and deserves.

Emergency Department Project Update

A Patient-First Approach to Transformation

When you walk through the new Emergency Department entrance and pause to appreciate the calming design and natural light, it is hard to believe that this part of the hospital did not even exist a year ago. In fact, the ground had just been leveled, and dirt covered the entire area.

Fast forward, and our new Emergency Department has continued to not only transform right before our eyes but prioritize patient care first. Our expanded Behavioral Health pod, which serves a critical population, opened for patients first in March and then our new ED addition welcomed its first patients in July. The new, embedded Siemens Force CT scanner was ready for rapid imaging in October and has reduced the door-to-scan time by 50 percent, from minutes to seconds.

Our Emergency Department team, along with the patients and families we welcome each and every day, had to work around the ever-changing construction and the increased demand for emergency services. And yet, throughout the entire year, our team remained unwavering in their commitment to care for each and every person who needed our Emergency Department with equity, dignity, and compassion. Patients first. Always. 24/7, 365 days a year.

Our upgrade was desperately needed. Without your continued, steadfast support, a transformation and modernization of this magnitude would not have been possible. Thank you for believing in Cooley care for everyone.





Peter and Deborah Christakos

Supporting What They Believe In and Love

Through the years, Peter and Deborah Christakos have consistently supported Cooley Dickinson with gifts ranging from purchasing a brick in our Healing Garden to naming an Infusion Bay in our Cancer Institute.

Over the course of the Emergency Department campaign, the Christakos's have made several gifts to this critically important department of the hospital.

When asked why they support the ED, Peter, a Cooley Dickinson pathologist, notes, "Our kids grew up here. We've all been to the emergency room for different reasons. And for most people in our community, the ED is their first encounter with our healthcare system. As a physician, I also had the inside view of what the needs were."

When asked why they have been so generous through the years, Deborah, founder of Pioneer Valley Food Tours, adds, "I really appreciate the hospital's efforts to promote health not just through their physicians, but through coordinating with community organizations, which I love to see. Cooley cultivates relationships with residents. You don't see that everywhere, and it's incredibly valuable. These relationships really are the foundational building blocks of community."

Says Peter, "When you work somewhere you love, in a place that you love, it's important to support it."

Penelope Chernock Goldberg

Selling Lemonade to Support Emergency Care



"When I donated to Cooley Dickinson, I felt happy and proud. I used my time for something good." – Penelope Goldberg



"I like helping people," says Penelope Chernock Goldberg, the inspiring nine-year-old who organized several lemonade stands in her Amherst neighborhood last summer to raise money for the Emergency Department.

She had learned about the construction project during a visit to the Emergency Department for a minor elbow injury. "I saw that they were building a brand-new space and would need to buy equipment. I thought about donating the money to other causes, like an animal shelter, but I realized that Cooley needed the money right now," she shares thoughtfully. "I wanted to make sure that everyone got good care."

The lemonade stands soon became a family and neighborhood effort, supported by her parents Larissa Chernock and Matthew Goldberg.

"We were inspired by Penelope's commitment to not one, but multiple lemonade stands that summer. She recruited friends, neighbors, cousins, and even her grandparents to join in," shared Larissa.

"The lemonade was from real lemons." Penelope smiles and glances at her dad, "After I got the juice out, my dad would give them an extra squeeze."

"We didn't tell Penelope that she would need to donate the money," remarks Matthew proudly, thinking back on what led her to support the ED. "She came up with that all on her own."

"I know I want to be a doctor," states the 9-year-old. "I am not afraid of blood and find medical procedures interesting. Oh, and my friend, Adeline, helped a lot and wants a shout out."

"If a kid can donate, then an adult definitely should!"



Heidi Flanders and Anna Cook

Creating a Community with Heart: How Integrity Development & Construction Gives Back

For Heidi Flanders and Anna Cook, co-owners of Integrity Development & Construction, giving back isn't something they do on the side; it is a core part of who they are. Since 2012, Heidi and Anna have successfully grown their team to 23 and cultivated a company culture rooted in community. Whether it's volunteering, mentoring students, or making philanthropic investments, Integrity lives up to its name in every way.

Their support for the Emergency Department reflects their belief in building a stronger and healthier community. Heidi, also a volunteer EMT in Conway, felt a strong personal connection to supporting the renovations and upgrades. "Just having the new CT scanner right there, seconds

away from the ambulance entrance, will save lives in Conway and our rural areas."

Anna agrees, "I have friends who work there and needed a better space, as we all do."

"Western Mass is a big, small town," Heidi says with a smile. "We see our clients at the grocery store and school pickup. It all comes full circle."

Specializing in residential and commercial renovations, including aging-in-place solutions, Integrity Development & Construction is a woman-owned business that leads with purpose. "We encourage our team to bring us ideas for giving back," says Anna. "This is home. And when we give, it's with heart."



FROM LEFT

Dr. Dhruv Jani, Karen Romanowski, Deborah Peavey, Kerry-Beth Garvey, and Anna Sacco. *Not pictured:* Sharon Asher, Christine Grimaldi, and Dr. Rebecca Starr.

Pioneer Valley Memory Care Initiative

Helping Families Navigate Alzheimer's

Pioneer Valley Memory Care Initiative, or PVMCI, is on a mission to help as many families as possible living with a loved one who has a diagnosis of Alzheimer's. And for the last five years, thanks in large part to generous grants from the Eisenberg Family Trust, PVMCI has been able to bring support directly into the homes of families facing the challenges of complex medical care.

"An Alzheimer's diagnosis is often an overwhelming moment of change for a family. In our community, people don't know where to go to find help, and as a result, caregivers often end up feeling isolated," says Dr. Rebecca Starr, PVMCI's Medical Director and a local geriatrician. "PVMCI exists to ensure no family has to navigate this journey alone."

In the last three years, the program has grown significantly to add monthly Memory Cafés, caregiver support groups, and a volunteer program. They work with Dr. Dhruv Jani at Cooley Dickinson Geriatrics and are partnering with local

organizations, from Northampton Neighbors to Highland Valley Elder Services, to expand the resources that families need. Most recently, PVMCI was awarded a grant from the Alzheimer's Association's Center for Dementia Respite Innovation to develop an innovative volunteer respite program.

Sharon Asher, clinical nurse program manager, remarks, "We have room to grow. We want to be able to serve more towns, more families, and hire a full-time memory care assistant. That has been a dream of our team for several years now, we just need to get the funding in place."

Adds Dr. Starr, "By supporting families through our in-home visits, Memory Cafés, partner organizations, and dedicated volunteers, we create stronger community bonds. PVMCI improves all lives: for those experiencing memory loss, for caregivers, and for the volunteers."



Meg Kelsey Wright and Jonathan Wright

Gratitude for Cooley and its Mass General Brigham Connection

By her own admission, pianist and teacher Meg Kelsey Wright is “an example of someone who is kind of obsessed with taking care of herself. I eat well, swim, do yoga daily. I do all my medical check-ups.”

So last spring when her youngest daughter, who works in neuroscience, said, “Mom, your gait has changed, your balance is off, I think you have a brain tumor,” Meg struggled to absorb what she was hearing.

Dr. John Tsongalis, the Wright family’s primary care physician, ordered an MRI at Cooley. While Meg was still in the scanner, the technicians, seeing something highly concerning, sent her scans to Mass General Brigham (MGB). Within minutes, the MGB specialists ordered several different layers of scans during that very same visit.

What followed was a cascade of events, which included Meg going

straight to Cooley's Emergency Department, who facilitated her transportation in the middle of the night by ambulance to Brigham and Women's Hospital (BWH), which also belongs to the MGB network, where she was immediately seen by a world-class neurosurgeon. By morning, she was scheduled to be operated on by two of the world's foremost experts on her type of brain tumor: a vestibular schwannoma.

Meg's surgery lasted 10 hours from pre-op to admission into the ICU. Says her husband Jonathan, "The ENT neurosurgeon spent two hours painstakingly separating the tumor rind from the nerves that control balance and facial muscles."

Post-surgery care involved 6 days in the ICU, followed by a 10-day stay at Spaulding Rehabilitation Hospital in Charlestown, another MGB affiliate and one of the top rehabilitation facilities in the nation.

"The care we received starting at Cooley and then at BWH and Spaulding was incredible," says Meg. Her praise continues for her caregivers back in Northampton.

"Post-surgery, I had to relearn how to walk. I had double-vision, so I've needed vision therapy. The visiting nurses, the PTs and OTs who came to my home, and my PT at Atwood Rehab—everyone has been phenomenal."

The gratitude the Wrights feel for Cooley Dickinson Hospital and its affiliation with MGB is palpable. "That connection is what expedited

Meg's care," notes Jonathan. "Without that direct access to the world's top doctors, we could have lost her."

When Meg met Dr. Tsongalis post-surgery, "He looked at me, took off his glasses because his eyes were misting, and said, 'Meg, I fully expected you to have facial paralysis from this. This is the best possible outcome.'"



At the time she was interviewed for this piece, Meg was just 12-weeks post-surgery. Thanks to intensive PT, OT, and vision therapy, Meg is walking without a walker, driving, swimming, starting yoga, and beginning to play the piano. Notes Meg, "When Delaney, my OT, concluded her work with me, she left us with an amazing comment, 'Go on and inhabit your life.' Thanks to Cooley and MGB, I'm doing just that."

Peg Lucey

Feeling Blessed to Be Able to Give



Throughout her nursing career, Margaret (Peg) Lucey cared deeply about people who struggle to afford the care they need. As former director of a clinic for teenage women at a non-profit hospital in Harlem, Peg notes, “Private philanthropy allowed us to hire nurses, a social worker, provide snacks, and other resources. This clinic made a big difference in their lives.”

In her retirement, Peg has found multiple ways to support quality healthcare at Cooley Dickinson, where she was born. A regular donor to Cooley since 2001, she established the Lucey Family Endowment Fund through the Community Foundation of Western Massachusetts to support numerous nonprofits, including Cooley Dickinson. In 2022, she designated Cooley as a beneficiary of retirement assets in her will. Recently, Peg made significant gifts to support our Emergency Department Campaign and our Free Care Fund.

“I’m grateful to be financially comfortable, especially in these times,” says Peg. Though her family didn’t have money, she notes, “I had a lot of support from my father’s siblings, as well as teachers in the Northampton school system.” That support allowed Peg to pursue a diploma in nursing and then go on to earn a BSN and MSN in nursing and midwifery. She went on to spend 42 years as a nurse-midwife, including at Brigham and Women’s Hospital.

Peg is acutely aware that there are those who struggle to survive day to day. “We don’t know what is going to happen, but it’s likely that fewer people are going to have access to affordable health care or Medicaid. I feel very blessed to be able to give. But I do want to let everyone know: You don’t have to give a large gift to make a difference. Collectively—if we all give—we can have an impact.”

The Paul and Susan Mannheim Endowment for Facilities Improvement

Through the years, Paul Mannheim dedicated countless hours volunteering for Cooley Dickinson. An avid golfer, his first service to Cooley was joining with other volunteers to establish the Golf FORE Health Committee, helping to create this tournament, which still remains the hospital's largest fundraiser. In the 1980's, he was a dedicated member of the hospital's board, where he chaired the facilities committee.

"I was surprised when Paul chose to volunteer for something medical," Susan, his wife of 59 years, chuckles. "We needed a blood test to get married. Just doing that caused him to pass out! He said, 'I am not doing that again!'"

On a more serious note, Susan continues, "Paul really enjoyed his committee work. It helped him understand the critical connection between up-to-date facilities and optimal patient care. After he retired from the board, he wanted to find a way to keep supporting the improvements needed at Cooley Dickinson, even when he wasn't actively working on them."

Susan remembers fondly, "One day, Paul came home and told me he wanted to find a creative way to support the hospital.

He said it was a life insurance policy, only the beneficiary was not me, it was the hospital."

"That was back in 1997. We didn't even think about it for many years. We never could have imagined our gift would grow into what it is today," says Susan.

Last year, after Paul's death, Cooley received \$556,000 which was used to create The Paul and Susan Mannheim Endowment for Facilities Improvement. Interest from their endowment will be used each year to help fund critical updates and repairs.

"We are so pleased to support Cooley. What an incredible surprise and tribute to our family's deep connection to the hospital!"



Paul Mannheim

"I hope the next generations hear this and know they can do it too. Begin with a little, and with patience, it will grow." – Susan Mannheim



Susan Mannheim and daughter, Kristen Diamond



Don and Sandi Southwick

Honoring a Shared Commitment and Dear Friend

The connection between the Southwicks and the Mannheims goes back a very long time. Says Don Southwick, “I’ve known Paul’s wife, Sue, since we were classmates in junior high school. But my friendship with Paul really began over golf in the early to mid 70s when we were in our twenties raising kids.”

Once their respective children were grown, the couples began traveling and golfing together. “I was the beginner golfer, and they put up with me,” quips Sandi. Don continues, “Golf started the friendship, but what we shared was so much more.”

Don and Paul shared a commitment to Cooley Dickinson, both serving on the hospital’s board, though at different times. When Paul died in March 2025, Don knew he wanted to find a way to commemorate his friend while supporting the hospital. “Paul cared deeply about Cooley.

When he stopped working, he volunteered every Monday at the hospital for years.”

The Southwicks ultimately chose to support the Behavioral Health Therapeutic Terrace in Paul’s honor. Plans are underway to construct the terrace contiguous to the Inpatient Behavioral Health Unit. When completed, it will be a beautiful, outdoor space that promotes rejuvenation and peace.

Don chose the terrace project, in part, because of experiences his father and older brother had in various medical settings. “Having access to fresh air and beautiful plantings makes such a difference for those who are unwell. Paul and I and our wives were fortunate to spend many happy hours breathing fresh air on a lot of greens. I think Paul would approve.”



Maureen Scanlon and Teresa Hacunda Flower Bud for Cooley Babies Honors Friendship

Maureen Scanlon and Teresa Hacunda, both residents of Northampton, recently surprised their longtime friend, Louise Walton, with a special tribute, a floral bud on the mural adjacent to the entrance to the Childbirth Center dedicated to Louise and her twin brother, Jim Lucey, who were both born at Cooley Dickinson Hospital in 1937.

“Louise is someone we deeply admire,” explains Teresa, detailing aspects of her friend’s life. “We both met her while working at Smith College, each also commencing studies there through the Ada Comstock Scholars program. At that point, Louise had raised eight children, all Cooley babies.”

“We found out that Louise and Jim were Cooley babies upon reading an article in the Daily Hampshire Gazette,” Maureen noted. “We are always keeping our eyes out for creative ways to honor our friends. And we love to support Cooley in any way we can.”

“We chose the mural,” Maureen elaborates, “as a lasting tribute to Louise and Jim, and to many generations of families who have had children at Cooley—a lovely way to build recognition and honor them.”

“We are grateful to have a hospital of this caliber locally,” Teresa adds. “You hope not to need a hospital. But it is comforting to know we have access to the same level of healthcare you would receive in a much larger community right here.”

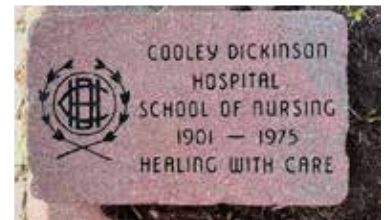
“Louise is full of good, and we are grateful for her friendship all these years,” Maureen reflects warmly as Teresa nods, smiling. “When we met up at Cooley to show her and Jim their bud on the mural, she had brought along photos and they shared stories from their childhood growing up in Northampton,” Teresa says.

In celebration of twins
Mary Louise (Lucey) Walton
And James Francis Lucey
Born here on March 12, 1937



Honoring 74 Years of Cooley Dickinson School of Nursing Graduates

A Permanent Tribute in the Healing Garden



Over thirty nurses came to the hospital's Healing Garden last fall to commemorate the installation of a brick honoring the thousands of nurses who graduated from Cooley Dickinson Hospital's School of Nursing.

It has been fifty years since the school was closed, but for Darlene Cyr and Dee Conway, the memories feel like yesterday. "We worry the school might be forgotten, so we wanted to create something that would last forever, a tribute to the people behind the nurses and the positive impact we have made here."

For seventy-four years, nursing students came to Cooley to complete the three-year program. "It was a great experience. We would take one or two classes and then could go right away to work in the hospital as students. We had the best hands-on experience."

"It was mandatory to live in the McCallum building next to the hospital. But that meant that after the first year, we could work as nursing assistants on the weekends."

Darlene's daughter, a graphic designer, created the brick design, inspired by the nurses' pin insignia.

"I remember clearly being told to treat patients as you would want your own family treated. I think that has been instilled in every nurse at Cooley, and something we are dedicated to."

"These are somebody's people," adds Dee, ardently. "Here in our community, a patient is more than a number. They are someone's mother, father, sister, or brother."

Bikes Fight
Cancer Charity
Ride

\$15,314
Raised by Team
Cooley

Stacey Madden and Bikes Fight Cancer Teaming Up to Make a Difference

From the time she began working at Cooley Dickinson in 2003, registered clinical dietitian Stacey Madden has cared for cancer patients. “This work is one of the most meaningful parts of my career.” For Stacey, her focus in oncology nutrition is personally significant as well. In 2018, she lost her mom to pancreatic cancer. Cancer has also claimed the lives of an aunt, uncle, and her best friend’s mom.

When Stacey was turning 50, she wanted to mark this milestone, but not in a conventional way. She chose to organize a low-key fundraiser at a local bar near her home in Easthampton. The event supported the Bikes Fight Cancer Charity Ride, a third-party event that benefits local families getting treatment at the Mass General Brigham Cancer Institute at Cooley Dickinson Hospital.

“The turnout was huge—about 50 people, most of whom are my Cooley community. I kept joking that we could do interdisciplinary rounds, because we had an occupational and speech therapist, dietitians, social workers, doctors, nurses, and a surgeon!”

On June 14, Stacey and fellow dietitian Jessica Nighswander, who also oversees nutrition services at Cooley’s Cancer Institute, completed the 50-mile Bikes Fight Cancer ride. They were part of Team Cooley, which raised \$15,314.

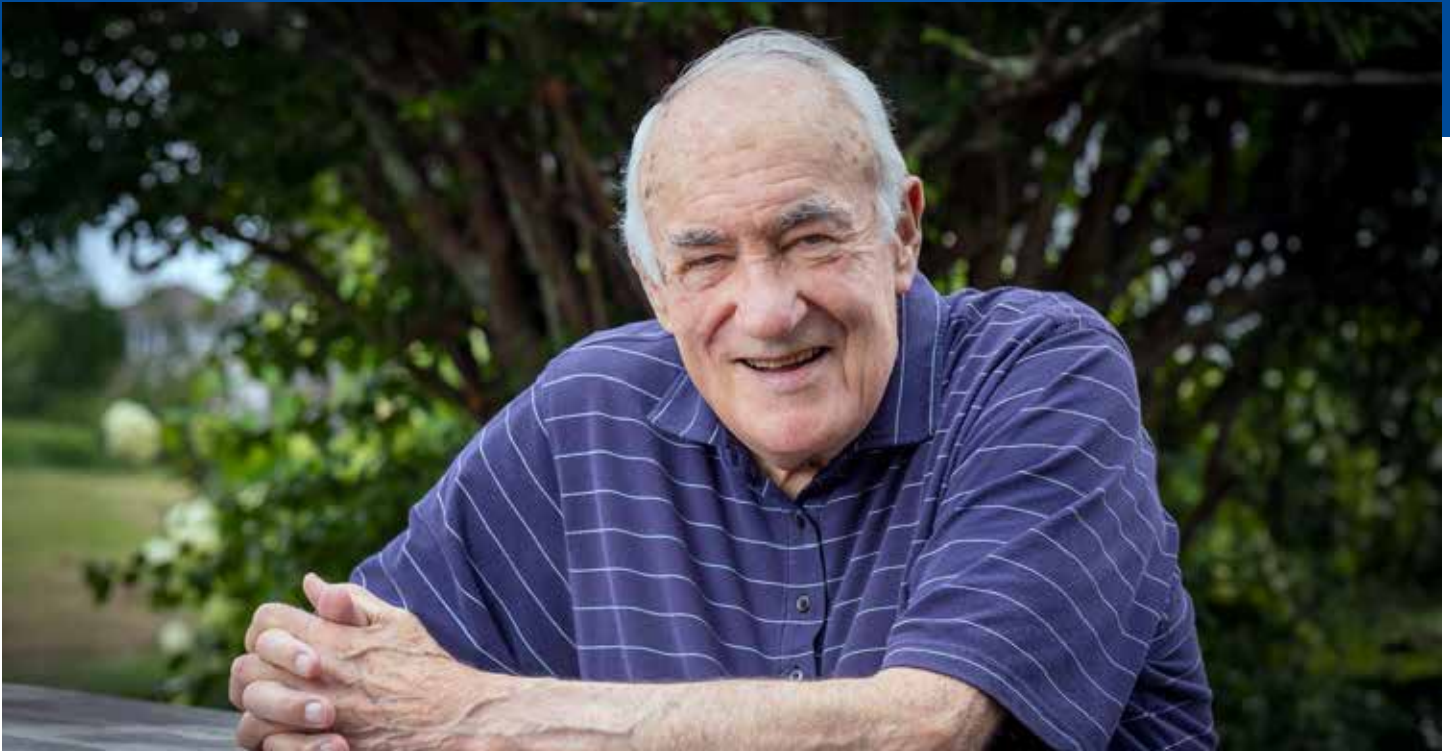
Says Meghan Morin, who along with her husband Johnny founded the charity ride, “It’s people like Stacey who embody why we started the ride: to empower people—to give them a way to take control and make a real difference when so much is out of control. Bikes Fight Cancer is growing, because our riders are raising more and more. Take Team Cooley, in their first year, they raised \$6,072. In their third year, they’ve raised more than twice that amount!”

Stacey appreciates how there are no middlemen at Bikes Fight Cancer, which is entirely local and volunteer run. She notes, “Our patients mean everything to us, so I love that everything we raise goes directly to their care.”



In Memoriam: Charles W. DeRose

April 8, 1941-July 1, 2025



Charles (Charlie) W. DeRose was a Northampton institution. As co-publisher with his brother Peter of the Daily Hampshire Gazette, Charlie devoted much of his professional life to running their family-owned business. As publishers and as co-owners of WHMP AM and FM, their lives were inextricably bound up with the communities of Hampshire County.

“Charlie liked to say, ‘Newspaper ink gets in your blood,’” notes Kelly, his wife of 59 years. “It was also in his blood to support community,” she continues.

For decades, Cooley Dickinson was a longstanding beneficiary of Charlie’s time, talent, and treasure. “He really enjoyed being a Cooley Dickinson board member,” says Kelly, “though he sometimes wondered whether he wasn’t a thorn in his colleagues’ sides, because he asked so many questions!”

Recently, the DeRose family made a generous donation to the Emergency Department Campaign. “Charlie had a great allegiance to Cooley,” says Kelly. “He was born there, as was his brother. And all three of our children are Cooley babies.”

A man of adventurous spirit and boundless curiosity, Charlie was more than a skilled businessman. He was also an accomplished pilot and seaman. One of his family’s favorite Charlie stories was that he traded his new wife’s car for half an airplane. “He was a big personality,” laughs Kelly. “He affected a lot of people’s lives, not just ours.”

Cooley Dickinson is grateful for the life of Charlie DeRose and for his family’s ongoing generosity to the hospital that serves the communities that Charlie loved.

PHOTO CREDIT
Photograph by Paul Shoul

Ruthy Woodring

Coming Together for Cans4Cancer 2.0 at Valley Recycling

After receiving a difficult cancer diagnosis in 2020, Duane Ranney, an avid cyclist and active community member in Northampton and Florence, launched Cans4Cancer 2.0 at Valley Recycling to collect cans and bottles and donate the 5-cent deposit proceeds.

“He was the strongest person I’ve ever known,” says Ruthy Woodring, Duane’s former partner, who now carries on his mission.

A portion of the funds raised go to Cooley Dickinson to help local residents pay for cancer-related health care costs. Throughout Duane’s treatment, they spent many hours at the Cancer Institute. “We really appreciated the care he received there,” Ruthy says.

Duane passed away in 2023. Ruthy remembers him biking even to chemo treatments and the ED and working at Cans4Cancer 2.0 until two days before he died. “This has been the hardest loss of my life so far. Duane connected people from all walks of life.”

Today, Ruthy and four other women run the collection site six days a week, “no matter the weather,” she says, finding purpose in the ongoing effort. “We’re always happy to show up and see cans piled up.”

“We get a full cross-section of people,” Ruthy says. “Anyone can get cancer—it doesn’t matter your lifestyle, political views, or background.”

They are still looking for donations: any returnable aluminum, plastic, or glass containers can be brought to 234 Easthampton Road in Northampton. “We appreciate the extra energy people take to collect and bring them. Duane is still looking out for me.”



Kalia Richards and Ruthy Woodring





Kathy Clark Sings the Praises of Teingo West, MS, PT

When Kathy Clark, a retired elementary school teacher and longtime Florence resident, talks about Teingo West, MS, PT, her entire face lights up. “I honestly can’t say enough about Teingo. He’s a remarkable physical therapist. He’s attentive, professional, and his way of combining manipulations with exercises is incredibly effective and helpful.”

Kathy was first referred to Teingo back in 2019 for issues with her knee. Since then, Teingo, who practices out of Cooley’s Atwood Rehabilitation Clinic in Northampton, has helped Kathy with both a back and rotator cuff issue.

Over time, Kathy and Teingo have gotten to know each other. “He asks me about my family. I ask him about his,” she notes. For Kathy, what’s exceptional about Teingo goes beyond his knowledge and experience. “He’s so kind and easy to be around, which puts me at ease. I truly believe that makes the therapy go better.”

Gratitude for years of compassionate and effective care has inspired Kathy to honor Teingo with a Grateful Patient gift. “I’ve been able to avoid certain surgeries because of the PT work with Teingo. So it’s easy to sing his praises!”



Norman and Jeanne Reynolds

Deep Appreciation for the Care They Received

Originally from Canada, Norman and Jeanne Reynolds moved to Florence after living many years in Virginia. “We moved to Northampton to be near our grandkids, but now we are grateful to be here because of Norman’s health care needs,” Jeanne shares. “The health care here is wonderful.”

They did not anticipate complicated health issues which required Norman to visit the Emergency Department several times over the last few years. While there, they could see that compared to the ambulance that brought Norman to Cooley, the ED looked old and worn out and overcrowded in some patient areas.

So, when there was a plan to expand the ED, Norman and Jeanne decided to contribute funds to the cause. “If you have to call 911 in the middle of the night, then be grateful you can go to Cooley,” Jeanne says. “I don’t know how any community operates without a good ED.”

Their experience at Cooley came full circle in 2024 when Norman was diagnosed with prostate cancer and was referred by his MGH physician to Dr. John Sheldon in Cooley Dickinson’s Department of Radiation Oncology. “Dr. Sheldon and his wonderful staff made two months of treatment go by quickly,” shares Norman.

From this experience, Norman and Jeanne felt it only appropriate to honor Dr. Sheldon, pictured above with the Reynolds, and the Radiation Oncology team by contributing from their IRA to the ED expansion. Norman relayed that Dr. Sheldon’s team was always concerned about him. They were friendly and professional. Their dedication to quality care was evident at each visit.

Jeanne and Norman are very grateful to the Cooley staff, construction contractors, and donors who have been involved in the ED renovation and expansion. They look forward to the official opening of the completed Emergency Department.

Serving you and our community

An inside look into Cooley Dickinson Hospital's Fiscal Year 2025



**Emergency
room visits**
39,320



Primary care visits
447,786



Urgent care visits
30,257



Births
706



Laboratory tests
1,092,758



X-ray exams
39,289



CT scans
30,973



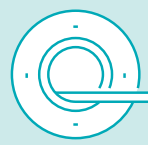
Endoscopy visits
6,637



Surgeries
4,821



Women's imaging
17,544



MRIs
12,693



Echocardiology
5,033



**Cancer Institute
infusion treatments**
17,844



**Radiation oncology
treatments**
18,963



**Physical therapy
treatments**
219,516



**Occupational therapy
treatments**
57,427



Tom and Laura Jordan

Community and Nature: Building New Spaces for Mental Health

For Tom and Laura Jordan, family, community, and a connection to the outdoors have always been deeply interwoven. These days, the couple enjoy spending time with their two daughters and three grandchildren, making time for their health and well-being, and giving back to their community and the causes that are important to them.

“When we are in Arizona, we love to hike because you can see the open sky,” says Tom.

“We have always been tuned into health – mentally, spiritually, and physically. We know how important fresh air is,” adds Laura.

Their shared appreciation for nature and its mental health benefits inspired them to become the first supporters of the Behavioral Health Therapeutic Terrace, an entirely donor-funded project now being planned at Cooley to increase access to fresh air for patients in the Inpatient Behavioral Health unit.

“We are fully behind this project,” Tom shares, explaining further. “The Cooley team has helped one of our family members who has a lifelong mental health condition. Every provider I have interacted with shows a high level of care and treats everyone with dignity. Here, we feel part of the care team.”

“With the outdoor space at Cooley, we believe we can make a positive difference,” he explains. “There is a stigma about mental health. As someone who has been close to a person living with mental illness, I know how important it is to create a terrace that behavioral health patients and staff at Cooley will enjoy and benefit from.”

Tom reflects, “I like building things. I built a business, and in the community, it is important to Laura and me that we work with projects that are going to have an impact.” Laura, who has a background in counseling, says, “The outdoors is a source of comfort, quiet, and calm. It can strengthen your connection to yourself.”

