

Organization Information

Organization Name: Martha's Vineyard Hospital
Address: One Hospital Road PO Box 1477
City, State, Zip: Oak Bluffs, Massachusetts 02557
Website: www.mvhospital.com
Contact Name: Amy Houghton
Contact Title: Director of Contracts and Community Projects
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Contact Address:
 (Optional, if different from above)
City, State, Zip: ,
 (Optional, if different from above)

Organization Type: Hospital
For-Profit Status: Not-For-Profit
Health System: Mass General Brigham
Community Health Network Area (CHNA): Cape and Islands Community Health Network(CHNA 27),
Regions Served: County-Dukes,

Mission and Key Planning/Assessment Documents

Community Benefits Mission Statement:

Martha's Vineyard Hospital's Community Benefit mission is to develop, in concert with other providers and social service agencies, comprehensive community-based primary and preventive health care programs that address major health issues identified by the community that support people who live on and visit Martha's Vineyard.

Target Populations:

Name of Target Population	Basis for Selection
Patients suffering from Substance Use Disorder	CHNA
Patients suffering from Mental Illness	CHNA
Underserved Communities: Elderly, Brazilian, Jamaican and Wampanoag	CHNA
Homeless and Housing insecure	CHNA

Publication of Target Populations:

Annual Report, Website

Community Health Needs Assessment:

Date Last Assessment Completed:

9/30/2022

Data Sources:

Interviews, Surveys,

CHNA Document:[MVH 2022 CHNA REPORT.FINAL.9.30.22.PDF](#)**Implementation Strategy:****Implementation Strategy Document:**[MVH CHIP 2022_FINAL.PDF](#)**Key Accomplishments of Reporting Year:**

- MVH received two Women's Choice Awards being honored among "America's 100 Best Hospitals for Patient Experience" and "Top 10% in Obstetrics."
- MVH named as a "High Performing Hospital in Hip Fractures" by U.S. News and World Report <https://health.usnews.com/best-hospitals/area/ma/marthas-vineyard-hospital-6141640/hip-fracture>
- MVH has received the coveted 5-Star Patient Experience Rating based on the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS).
- Received approval from Edgartown Planning Board and Martha's Vineyard Commission for development of a sustainable model of skilled nursing facility for elders on Martha's Vineyard and work force housing and skilled nursing (senior housing) campus.
- MVH added and/or expanded the following new service lines in-house: Anesthesia, Ophthalmology, Emergency Services, Outpatient behavioral health, podiatry and dermatology.
- Provided medical staff leadership to support the UMass Medical School Rural Scholars Program.
- MVH Provided \$25,000 in grant funding to Harbor Homes for support toward a winter shelter
- MVH provided \$25,000 in grant funding to Healthy Aging MV for their home modification project to allow seniors to age in place.
- MVH provided \$50,000 in grant funding to MV Community Services for Counseling and Outreach to the Elderly and New Paths Recovery programs.
- MVH provided \$25,000 in grant funding to Island Autism Group for operational support.
- MVH provided \$5,000 in grant funding to the MV Diversity Coalition.
- MVH representation and service contributions - Board of the YMCA; Health Aging Task Force, the Dukes County Council, MV Diversity Coalition.
- Delivered educational presentations in the community related to Cardiology, Rehabilitation and Wellness, Diabetes
- MVH assisted Hospice and Palliative Care of Martha's Vineyard to become Medicare certified.
- Food Service prepares traditional meals for more than XX Island seniors on 3 major holidays Thanksgiving, Christmas and Easter that are delivered by volunteers.

Plans for Next Reporting Year:

The hospital has the following community benefit initiatives underway for the next reporting year:

- Implementation and reporting for Year 1 of three-year Community Health Implementation Plan based on the FY 2022 CHNA.
- Continue to examine clinical service line evaluation and optimization plan. The goal will continue to examine what service lines we need to build, expand or maintain and the manpower needed to do so.
- Continue with partnership with Navigator Elder Homes of Martha's Vineyard in the construction of skilled nursing facility and workforce housing community in Edgartown.
- Increase access to primary care and behavioral health services with the development of "Patient Care Teams" and added behavioral health supports (Psych NP/MD)
- Support DE & I efforts internally, through education and hiring new staff, and externally, through community committee membership and partnerships.
- Examine Health Equity data to develop mechanisms to reduce disparities in health outcomes for historically underserved communities.

Self-Assessment Form:[Hospital Self-Assessment Form - Year 1](#)**Community Benefits Programs****Counseling and Outreach to the Elderly**

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No

Program Description

"Counseling, Outreach and Referral for the Elderly (CORE) works with at-risk and mostly home-bound seniors in the community, addressing significant physical and behavioral health, social and case management needs of seniors age 55+ at no cost to the client. The program strives to meet the needs of people who may otherwise avoid accessing treatment due to fear or inability to travel to MVCS. CORE provides coordinated care through community, office and home-based behavioral health and support.

Program Hashtags

Community Health Center Partnership,

Program Contact Information

Michelle Leblanc, Senior Services Program Director 508-693-7900.

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Program efficacy; Community Engagement & Resources, Service Access	In FY 22, CORE served 83 individuals with more than 1600 units of treatment	Outcome Goal	Year 3 of 3

EOHHS Focus Issues

Mental Illness and Mental Health,

DoN Health Priorities

N/A,

Health Issues

Health Behaviors/Mental Health-Mental Health,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Oak Bluffs, Tisbury,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** English,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Martha's Vineyard Community Services, Inc	www.mvcommunityservices.org

Home Modification Program**Program Type**

Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization

No

Program Description

Healthy Aging MV supports older adults with education, advocacy, and initiatives designed to enhance the safety, mobility, and independence of anyone who is aging on any main street or dirt road of Martha's Vineyard. Support for this program helps seniors complete necessary safety modifications.

Program Hashtags

Prevention,

Program Contact Information

Cindy Trish, Executive Director; 508-693-7900.

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support installation of safety features and home modifications for older adults to stay in their homes	In FY 22, 50 homes were modified.	Outcome Goal	Year 3 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

Built Environment,

Health Issues

Injury-Home Injuries,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** Elderly,
- **Race/Ethnicity:** All,
- **Language:** All, Portuguese,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Healthy Aging Martha's Vineyard	www.hamv.org

Increase access to hospice and bereavement services**Program Type**

Community-Clinical Linkages

Program is part of a grant or funding provided to an outside organization

No

Program Description

Expand Hospice Services to residents of Martha's Vineyard and complete all requirements to become Medicare certified, including staff training

Program Hashtags

Community Health Center Partnership, Support Group,

Program Contact Information

Cathy Wozniak, Executive Director, 508-693-0189

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Increase access to hospice and bereavement services on Martha's Vineyard.	Medicare Certification complete, staff training ongoing	Outcome Goal	Year 3 of 3

EOHHS Focus Issues

Mental Illness and Mental Health,

DoN Health Priorities

N/A,

Health Issues

Health Behaviors/Mental Health-Bereavement,

Target Populations

- **Regions Served:** Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** English,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Hospice of Martha's Vineyard	www.hospiceofmv.org

Interpreter Services**Program Type**

Access/Coverage Supports

Program is part of a grant or funding provided to an outside

No

organization**Program Description**

Interpreters are made available - both in person at the hospital and by telephone and video - depending on the patient's needs. Services are provided to a variety of patients including non-English speakers and deaf or hard of hearing individuals.

Program Hashtags

Health Professional/Staff Training,

Program Contact Information

Escel Stanghellini

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Increase healthcare access for the Brazilian Population on Martha's Vineyard.	Increased hours/use of Language Lines for video interpreting. Planned for new pilot program to bring in on-site Brazilian Portuguese interpreter services for use in inpatient, outpatient clinics, and Emergency Department	Process Goal	Year 3 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

N/A,

Health Issues

Social Determinants of Health-Access to Health Care,

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** Portuguese,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Island Autism Group**Program Type**

Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization

No

Program Description

Provides education, support and programs for individuals living with autism and their caregivers.

Program Hashtags

Community Education, Mentorship/Career Training/Internship, Support Group,

Program Contact Information

Kate Devane, Executive Director; 508-939-0668

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide access to services for families living with Autism.	Year-long after school and summer program for youth 5-18 completed and ongoing	Process Goal	Year 2 of 2

EOHHS Focus Issues

N/A,

DoN Health Priorities

Social Environment,

Health Issues

Health Behaviors/Mental Health-Mental Health, Maternal/Child Health-Child Care,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,

- **Gender:** All,
- **Age Group:** Adults, Children, Infants, Teenagers,
- **Race/Ethnicity:** All,
- **Language:** Portuguese,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Island Autism Group	www.islandautism.org

Martha's Vineyard Hospital Certified Application Counselors

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs.
Program Hashtags	Health Professional/Staff Training,
Program Contact Information	Tina Tavares, Project Coordinator, Community Health

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.	CACs served patients who needed assistance with their coverage.	Process Goal	Year 1 of 3

EOHHS Focus Issues	N/A,
DoN Health Priorities	N/A,
Health Issues	Social Determinants of Health-Access to Health Care,
Target Populations	• Regions Served: All Massachusetts, • Environments Served: All, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Mass General Brigham - Access to Care and Services

Program Type	Not Specified
Program is part of a grant or funding provided to an outside organization	No
Program Description	In FY22, Mass General Brigham began implementation of system-wide strategies that address needs prioritized by our hospitals Community Health Needs Assessments, focus on

leading causes of death and health inequities, and build on the long history of impactful programs across our system. Our work to improve access to care and services focuses on partnerships with community health centers, bringing care into the community, and supporting organizations and policies aimed at reducing access barriers.

Program Hashtags**Program Contact Information**

Community Education, Community Health Center Partnership, Health Screening, Prevention, Tavinder Phull, MPH, MBA, Vice President, Community Health Regulatory

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Increase access to care and services in Mass General Brigham CHNA prioritized communities.	Supported statewide advocacy organizations working to reduce barriers to accessing care and services.	Process Goal	Year 1 of 3
Increase access to care and services in Mass General Brigham CHNA prioritized communities.	Launched Mass General Brigham Community Care Van Program in Boston, Chelsea, Revere, Lynn, and Salem.	Process Goal	Year 1 of 3
Increase access to care and services in Mass General Brigham CHNA prioritized communities.	Partnered with the Mass League of Community and provided support to Community Health Centers serving Mass General Brigham CHNA prioritized communities.	Process Goal	Year 1 of 3

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Housing Stability/Homelessness, Mental Illness and Mental Health, Substance Use Disorders,

DoN Health Priorities

N/A,

Health Issues

All health issues

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Louis D. Brown Peace Institute	Not Specified
New Commonwealth Fund	Not Specified
Uphams Corner Health Center	Not Specified
The Pine Street Inn	Not Specified
County of Duke's County	Not Specified
North Shore Community Health	Not Specified
Dimock Center	Not Specified
Whittier Street Health Center	Not Specified
DotHouse Health	Not Specified
Codman Square Health Center	Not Specified
Lynn Community Health Center	Not Specified
Health Care Without Walls	Not Specified
Mass League of Community Health Centers	Not Specified
Health Law Advocates	Not Specified

Health Care for All	Not Specified
Hospitality Homes	Not Specified

Mass General Brigham - Mental Health, Behavioral Health, and Substance Use

Program Type

Total Population or Community-Wide Interventions

Program is part of a grant or funding provided to an outside organization

No

Program Description

In FY22, Mass General Brigham began implementation of system-wide strategies that address needs prioritized by our hospitals Community Health Needs Assessments, focus on leading causes of death and health inequities, and build on the long history of impactful programs across our system. Our work in mental health, behavioral health and substance use disorder focuses on expanding the behavioral health workforce with a focus on provider diversity; and increasing access to behavioral health and substance use disorder services and treatment.

Program Hashtags

Community Education, Community Health Center Partnership, Physician/Provider Diversity, Prevention,

Program Contact Information

Tavinder Phull, MPH, MBA, Vice President, Community Health Regulatory

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Expand the behavioral health workforce with a focus on provider diversity	Established partnerships with educational institutions in increase the BH workforce pipeline.	Process Goal	Year 1 of 3
Expand the behavioral health workforce with a focus on provider diversity	Established partnerships with community health centers to expand and retain diverse BH workforce.	Process Goal	Year 1 of 3
Increase access to behavioral health and substance use disorder services and treatment.	Partnered with community-based organizations and providers to expand access to services.	Process Goal	Year 1 of 3

EOHHS Focus Issues

Mental Illness and Mental Health, Substance Use Disorders,

DoN Health Priorities

N/A,

Health Issues

Health Behaviors/Mental Health-Depression, Health Behaviors/Mental Health-Mental Health, Substance Addiction-Opioid Use, Substance Addiction-Substance Use,

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
The Italian Home for Children	Not Specified
NAMI Mass	Not Specified
Mass Association for Mental Health (MAMH)	Not Specified
Mass League of Community Health	Not Specified

Centers	
Roxbury Presbyterian Social Impact Center	Not Specified
Golden Age Center	Not Specified
William James College	Not Specified
RIZE MA	Not Specified
Quincy College School of Nursing	Not Specified
Bridgewater State School of Social Work	Not Specified
Salem State School of Social Work	Not Specified
Bunker Hill Community College	Not Specified
U of Mass School of Nursing	Not Specified

Mass General Brigham - Nutrition Equity

Program Type Total Population or Community-Wide Interventions

Program is part of a grant or funding provided to an outside organization No

Program Description In FY22, Mass General Brigham began implementation of system-wide strategies that address needs prioritized by our hospitals Community Health Needs Assessments, focus on leading causes of death and health inequities, and build on the long history of impactful programs across our system. Our work in Nutrition Equity focuses increasing 1) access to nutritious food, 2) community educational opportunities related to nutrition, and 3) SNAP and WIC enrollment.

Program Hashtags Community Education, Health Screening, Prevention,

Program Contact Information Anne Fox, Senior Program Manager, Community Health

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Increase SNAP and WIC enrollment.	Established a Nutrition Equity Working Group that meets monthly to discuss and implement strategies for improvement.	Process Goal	Year 1 of 3
Increase access to nutritious food.	Provided support to food pantries and other community food resources in increase food access.	Process Goal	Year 1 of 3
Support community educational opportunities related to nutrition.	Supported the development of teaching kitchens and learning hubs in MGB priority communities.	Process Goal	Year 1 of 3

EOHHS Focus Issues Chronic Disease with focus on Cancer, Heart Disease, and Diabetes,

DoN Health Priorities N/A,

Health Issues Chronic Disease-Cardiac Disease, Chronic Disease-Diabetes, Chronic Disease-Overweight and Obesity,

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Community Servings, Inc.	Not Specified
The Food Bank of Western MA	Not Specified
My Brother's Table	Not Specified
La Colaborativa	Not Specified
About Fresh	Not Specified
Salem Pantry Inc	Not Specified

New Paths Substance Use Disorder Treatment Program

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	New Paths is an intensive substance use disorder group recovery program for adults who seek substance use support and who may also experience co-occurring mental health disorders. The program is modeled after the evidenced based Hazleton Matrix Model which includes education about addiction as a brain disease, along with skills to assist staying sober, in a supportive group atmosphere. New Paths begins with the philosophy that everyone can reach their recovery goals.
Program Hashtags	Community Education, Community Health Center Partnership, Prevention, Support Group,
Program Contact Information	Kathleen Burns-Power, Lead Clinician; 508-693-7900

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Program Efficacy; Community Engagement and Resources; Service Access	On par	Process Goal	Year 3 of 3

EOHHS Focus Issues	Not Specified
DoN Health Priorities	N/A,
Health Issues	Substance Addiction-Alcohol Use, Substance Addiction-Driving Under the Influence, Substance Addiction-Opioid Use, Substance Addiction-Smoking/Tobacco Use, Substance Addiction-Substance Use,
Target Populations	• Regions Served: Aquinnah (Gay Head), Chilmark, Edgartown, Oak Bluffs, Tisbury, West Tisbury, • Environments Served: Rural, • Gender: All, • Age Group: Adults, Elderly, • Race/Ethnicity: All, • Language: English, Portuguese, Spanish, • Additional Target Population Status: Incarceration History,

Partners:

Partner Name and Description	Partner Website
New Paths Program of MVCS	www.mvcommunityservices.org

Patient Care Associate (CNA) Training Program/ DTA Works-Health Care Administrative Support Training Program, Environmental Service Worker Training Program

Program Type	Total Population or Community-Wide Interventions
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Program is part of a grant or funding provided to an outside organization

No

Program Description

To serve low-income community residents more effectively, as well as meet the demand for critical hard-to fill roles in healthcare during the COVID-19 crisis, we continued collaborating with community-based organizations and state agencies to create and conduct pipeline training programs for Mass General Brigham. This partnership model allowed us to increase the number of individuals we recruit and serve, as well as to create stronger talent pipelines thanks to the deep community connections of our CBO partners. To follow safety protocols, all training sessions were switched to the remote/blended format.

Patient Care Associate (PCA) Training Program is a 7-week free, training/employment program for community residents to train as a Patient Care Associate in acute care and receive placement assistance in permanent PCA positions at Brigham and Womens Hospital. The program was developed by Mass General Brigham Workforce Development in collaboration with HEART Consortium/Center for Community Health Education and Research and Service (CCHERS), Laboure College, as well as Brigham Health Talent Acquisition and Workforce Development. The syllabus is comprised of online clinical instruction, in-person skills practice sessions, as well as clinical training at Brigham and Women's Hospital. The job readiness component is facilitated by Mothers for Justice and Equality and includes such topics as trauma informed job readiness, financial literacy, transitioning to hierarchical hospital employment, managing home-work balance. HEART/CCHEERS instituted a robust outreach and recruitment program to identify individuals who live in the target area (residents of public and publicly assisted housing living along the Southwest Corridor from Chinatown through the South End and Roxbury into Mission Hill and out to Jamaica Plain and Roslindale). HEART worked in collaboration with MGB and Brigham Health Workforce Development, Human Resources and Nursing teams to screen and assess potential applicants for PCA training, and participate throughout the decision-making process for enrollment, recognizing that MGB/Brigham Health has ultimate decision-making responsibility for each training enrollee in accordance with its policies and procedures, and as the potential employer for training candidates.

DTA Works - Health Care Administrative Support Program was offered in partnership with the Massachusetts Department of Transitional Assistance and Project Hope. It prepares recipients of Transitional Aid to Families with Dependent Children (TAFDC) for successful entry or re-entry into the workforce through mentorship, a 6-week virtual job readiness training, and up to 6 months paid by the State internships within MGB. Successful program graduates are provided post-internship job placement assistance services and on-the-job support.

Health Care Environmental Service Worker Training Program is a 4-week intensive online training designed by BEST Hospitality Training in partnership with MGB Workforce Development and MGB Talent Sourcing Team to meet the growing need for environmental service aides during the COVID-19 crisis. Conducted by Best Hospitality Training, this program focuses on topics such as healthcare workplace environment/environmental service aide position and terminology, chemical safety, illness prevention, ergonomics, HIPAA, communication skills, customer service, conflict resolution, professionalism, interview skills and resume writing, and computer skills. Upon completion, program participants are assisted with placement in environmental service aide roles at MGB and other Boston area healthcare organizations.

While we do not run PCWD program internally any longer, we continue working with the PCWD alumni to provide them with on the job assistance and academic/professional development coaching services.

Foreign-Trained Health Care Professionals Program

The Foreign-Trained Health Care Professionals Program is a new initiative created to assist underemployed foreign-trained incumbents within Mass General Brigham, as well as external low-income internationally educated health care professionals interested in employment within MGB. We provide one-on-one career counseling, job search assistance, as well as assistance with foreign degree evaluation and US credentialing process.

Program Hashtags

Mentorship/Career Training/Internship,

Program Contact Information

MJ Ryan, Sr Director of Workforce Development and Economic Opportunity; Elena Kuyun, Workforce Development Manager,

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide low-income community residents with training, career coaching/case management, internships and job placement services which offer family- sustaining wages, generous benefits, and opportunities for advancement within Mass General Brigham while meeting managers' needs for highly skilled employees.	We ran a cohort of 10 students between March 28 and May 13, 2022, and 8 were hired into permanent roles within BWH. We also placed all 9 graduates from the 9-week Patient Care Technician Pilot with Jewish Vocational Service into Patient Care Technician positions with MGH and BWH hospitals. DTA Works - Health Care Administrative Support Program 10 students started the DTA Works training on September 12, 2022 and will be placed into their internships with MGH and BWH Departments in January of 2023. Health Care Environmental Service Worker Training Program trained 7 participants between October 2021 and March 2022 and 2 graduates were placed into permanent roles within MGB. The training numbers for this program started to decline as hospitality industry was actively recruiting the BEST program graduates again. We do not expect to run another cohort with the BEST Corp in the foreseeable future. Foreign-Trained Health Care Professionals Program served 16 individuals (career counseling, resume critique, job interview preparation, job search assistance, foreign degree evaluation). Five of them were placed into permanent positions.	Process Goal	Year 1 of 3
Connect program graduates to Partners HealthCare and affiliate-based Workforce Development programs and resources.	Provide low-income community residents with training, career coaching/case management, internships and job placement services which offer family- sustaining wages, generous benefits, and opportunities for advancement within Mass General Brigham while meeting managers' needs for highly skilled employees. We ran a cohort of 10 students between March 28 and May 13, 2022, and 8 were hired into permanent roles within BWH. We also placed all 9 graduates from the 9-week Patient Care Technician Pilot with Jewish Vocational Service into Patient Care Technician positions with MGH and BWH hospitals. DTA Works - Health Care Administrative Support Program 10 students started the DTA Works training on September 12, 2022 and will be placed into their internships with MGH and BWH Departments in January of 2023. Health Care Environmental Service Worker Training Program trained 7 participants between October 2021 and March 2022 and 2 graduates were placed into permanent roles within MGB. The training numbers for this program started to decline as hospitality industry was actively recruiting the BEST program graduates again. We do not expect to run another cohort with the BEST Corp in the foreseeable future. Foreign-Trained Health Care Professionals Program served 16 individuals (career counseling, resume critique, job interview preparation, job search assistance, foreign degree evaluation). Five of them were placed into permanent positions. Connect program graduates to Partners HealthCare and affiliate-based Workforce Development programs and resources. Graduates are eligible to participate, after meeting employer-specific criteria, in onsite career development classes and initiatives from educational opportunities to advanced clinical training, career and academic coaching, and leadership development. Onsite classes offered within various MGB member institutions include	Process Goal	Year 1 of 3

	English for Speakers of Other Languages (ESOL); Adult Basic Education (ABE); pre-college; computer skills; management & leadership training as well as specific clinical & non-clinical advanced training opportunities. After six months of employment, graduates seeking career advancement opportunities are referred to the Mass General Brigham Career Coach who works with them one-on-one to set personal and professional goals and guide them as they work towards them. Community program graduates are also offered resources to advance in their career through Mass General Brigham Advancing Careers Through Education Program, which includes assessment, academic, and college readiness support. During the period from FY10 through FY22, 82 PCWD graduates enrolled in the Partners HealthCare Online College Preparation Program (OCP) and other online programs, designed to help individuals navigate the online learning environment. Online educational options help to increase access to higher education for working adults. From FY14 to June of FY22, 27 PCWD graduates participated in College for America (CfA), and are currently enrolled in online, competency-based, AA degree, BA degree and Certificate programs.		
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EOHHS Focus Issues

N/A,

DoN Health Priorities

N/A,

Health Issues

Social Determinants of Health-Education/Learning,

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Project Hope	www.prohope.org
MA Department of Transitional Assistance	https://www.mass.gov/orgs/departments-of-transitional-assistance
BEST Hospitality Training	https://besthtc.org/evsinfo/
Center for Community Health Education Research and Service/HEART	https://www.cchers.org/
African Bridge Network	https://africanbn.org/

Winter Shelter Program**Program Type**

Total Population or Community-Wide Interventions

Program is part of a grant or funding provided to an outside organization

No

Program Description

Program provides emergency shelter to residents and visitors on Martha's Vineyard.

Program Hashtags

Prevention,

Program Contact Information

Karen Tewey, Director of Institutional Advancement; 774-563-9828

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To provide safe, sanitary and secure housing for the homeless on Martha's Vineyard	Temporary shelter available. Grant for permanent shelter received to pursue permanent shelter in FY23	Outcome Goal	Year 3 of 3

EOHHS Focus Issues

Housing Stability/Homelessness,

DoN Health Priorities

Housing,

Health Issues

Other-Emergency Preparedness, Social Determinants of Health-Affordable Housing, Social Determinants of Health-Homelessness, Social Determinants of Health-Income and Poverty, Social Determinants of Health-Public Safety, Social Determinants of Health-Violence and Trauma,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** English, Portuguese,
- **Additional Target Population Status:** Domestic Violence History, Refugee/Immigrant Status, Veteran Status,

Partners:

Partner Name and Description	Partner Website
Harbor Homes of Martha's Vineyard	www.harborhomesmv.com

Expenditures**Total CB Program Expenditure \$651,106.00**

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	Not Specified	Not Specified
Community-Clinical Linkages	\$153,320.00	\$153,320.00
Total Population or Community-Wide Interventions	\$78,867.00	\$50,000.00
Access/Coverage Supports	\$368,919.00	Not Specified
Infrastructure to Support CB Collaborations Across Institutions	\$50,000.00	\$50,000.00
CB Expenditures by Health Need	Total Amount	
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	Not Specified	
Mental Health/Mental Illness	\$30,830.00	
Housing/Homelessness	\$50,000.00	
Substance Use	\$77,490.00	
Additional Health Needs Identified by the Community	\$492,786.00	
Other Leveraged Resources	Not Specified	

Net Charity Care Expenditures	Total Amount
HSN Assessment	\$853,026.59
HSN Denied Claims	\$36,146.10
Free/Discount Care	\$108,190.66
Total Net Charity Care	\$997,363.35

Total CB Expenditures:	\$1,648,469.35
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Additional Information	Total Amount
Net Patient Service Revenue:	\$121,574,959.00
CB Expenditure as Percentage of Net Patient Services Revenue:	1.36%
Approved CB Program Budget for FY2023:	\$1,648,469.35
(*Excluding expenditures that cannot be projected at the time of the report.)	
Comments (Optional):	Not Specified

Optional Information

Hospital Publication Describing CB Initiatives:	Not Specified
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Bad Debt:	Not Specified
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Bad Debt Certification:	Not Certified
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Optional Supplement:	MA AGO Community Benefit Reporting Optional Supplement Template
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Per The Attorney General's Community Benefits Guidelines for Non-Profit Hospitals published in February 2018, hospitals may submit an "Optional Supplement".

From the guidelines:

"This optional supplement allows for hospitals to provide a brief narrative on how they are leveraging their role as employers, purchasers, investors, and anchor institutions in their communities to advance health equity, reduce disparities, provide support for the social determinants of health in their communities, or advance other elements of their Community Benefits mission."

Additionally, from our conversations directly with the AGO and Webinars they have hosted, our recommendation is that you also:

1. Describe work ongoing from priorities identified in prior CHNAs. For example, cancer screenings or interpersonal violence.
2. Describe work ongoing from priorities areas identified through prior DoN Community Engagement processes.
3. Consider reporting expected direct expenses committed to your Implementation Strategy. This could be the same as the current reporting year direct expense amount, or another amount as determined by your team if that is possible.

The form below is intended to help us collect this information for submission with your report.

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1. Is your hospital engaging in Anchor Institution-related activities?

? No.

? Yes. Please describe any activities your hospital is engaged in that leverages your role as an employer, purchaser, investor, and anchor institution in your CHNA target populations to advance health equity, reduce disparities, or provide support for the social determinants of health.

MVH is a leader in the community in all of the areas identified in the CHNA. Beyond specific grants to community organizations, MVH staff has taken on a prominent role in a variety of community coalitions and committees that relate to health equity, substance use, elderly residents and housing. The Hospital is leading the effort to bring work force housing to the Island navigating local regulatory bodies and spearheading fundraising. Additionally, staff are developing a partnership with Martha's Vineyard High School in an effort to build awareness about Hospital employment.

2. Do you have reportable community benefit activities that are not within one of your current CHNA priority areas?

? No.

? Yes. Please describe the rationale for the inclusion of the(se) area of work. For example: prior CHNA priority; need identified through process other than CHNA (e.g. through partnership with external organization, data surveillance)

Note: You do not need to describe the programming itself as we will capture that in your program reports.

Click or tap here to enter text.

3. Do you have priorities supported by DoN CHI funds that are not priorities in your current CHNA?

? No.

? Yes. Please describe a description of the areas of work.

Note: You do not need to describe the programming itself as we will capture that in your program reports.

Click or tap here to enter text.

4. Please provide a description of the "resources" to be committed in the IS submitted with your report.

MVH will dedicate a range of resources to ensure the success of the CHIP, including financial, staffing, space, services, etc. Community benefit spending will be calculated and reported annually as part of the hospital's community benefit reporting. As part of the hospital's most recent strategic plan, MVH has integrated a number of clinical service-related changes that address the need for increased access to health services on Martha's Vineyard and for improved access to and coordination of care. Inclusion of these strategies in both the hospital's strategic plan as well as the CHIP is consistent with the Massachusetts Attorney General's recommendation that hospitals align their community benefit planning with institutional strategic planning.

Would you like to include a \$\$ amount with this narrative?

? No.

? Yes. Specify amount: _____