

Organization Information

Organization Name: Martha's Vineyard Hospital
Address: One Hospital Road PO Box 1477
City, State, Zip: Oak Bluffs, Massachusetts 02557
Website: www.mvhospital.com
Contact Name: Kimberlee Labonte
Contact Title: Senior Director of Development and Community Engagement
Contact Department (Optional): Administration
Phone: (508) 957-9554
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E-Mail: klabonte@partners.org
Contact Address:
(Optional, if different from above)
City, State, Zip: ,
(Optional, if different from above)

Organization Type: Hospital
For-Profit Status: Not-For-Profit
Health System: Partners HealthCare
Community Health Network Area (CHNA): Cape and Islands Community Health Network(CHNA 27),
Regions Served: County-Dukes,

Mission and Key Planning / Assessment Documents

Community Benefits Mission Statement:
Martha’s Vineyard Hospital’s Community Benefit mission is to develop, in concert with other providers and social service agencies, comprehensive community-based primary and preventive health care programs that address major health issues for the people who live on and visit Martha’s Vineyard.

Target Populations:

Name of Target Population	Basis for Selection
Patients needing primary care	quantitative and qualitative data review
Ethnic Brazilian population	quantitative and qualitative data review
The uninsured	quantitative and qualitative data review
At-risk elderly population	quantitative and qualitative data review

Publication of Target Populations:
Annual Report, Website

Community Health Needs Assessment:

Date Last Assessment Completed:

FY20. Approved by Martha’s Vineyard Hospital President & CEO, senior management team and Board of

Data Sources:

Community Focus Groups, Other, Local Health Data MassCHIP

CHNA Document:

[MVH-FY19-CHNA-FINAL-REPORT-7.17.19.DOCX.PDF](#)

Implementation Strategy:

Implementation Strategy Document:

[MVH FY19 CB SIP - FINAL.PDF](#)

Key Accomplishments of Reporting Year:

- Initiated and completed Clinical Service Line Evaluation and Optimization planning process.
- Hired a full-time, on-island cardiologist to meet expanding healthcare needs of the island.
- Brought aboard three part-time pediatric psychiatrists to increase telehealth and in-person psychiatric capacity for the community.
- Welcomed a full-time podiatrist to expand muscular-skeletal community needs.
- Expanded primary care services to allow both year-round and seasonal residents to have streamlined access to the important services.
- Opened a new 16-exam room internal medicine wing at MVH to meet the diverse and going healthcare needs of the island. Successfully amended a DRI to expand the physical space to meet the needs of our growing Primary Care team.
- Partnership with Island Housing Trust, local non-profit, to create affordable housing for economically qualified MVH/ WNR staff.
- A monthly column in the local paper was created to provide important health information. Topics include: Breast feeding, vaccine schedules, Lyme Disease, etc.
- MVH representation and service contributions - Board of the YMCA; Health Aging Task Force, the Island Health Council, and more.
- Delivered educational presentations about Antibiotic Stewardship at Senior Centers in Oak Bluffs, West Tisbury and Edgartown.
- Offered no cost laboratory services at the Health Fair that included lipid panels and Vitamin D screening.
- Active staff participation in local and regional Emergency Preparedness meetings.
- Several Administrative leaders completed the Emergency Management Institute FEMA certification trainings in: Introduction to Incident Command System ICS; Applying ICS to Health Care/Hospitals; Introduction to the National Incident Management System ICS; and National Response Framework.
- Conducted evening enrollment sessions for Medicaid (ACO) in the Community Room.
- Ran a flu clinic in conjunction with the medical reserve corps.
- Partook in a cyber security drill that involved all f partners and lasted a solid day.
- Partake in a monthly Web-based conference call with the Region 5 Disaster Management Group.
- Staff assistance in teaching advanced cardiac life support, pediatric advanced life, and basic life support to Tisbury Fire.
- Ran two yearly decontamination drills in order to be prepared for hazmat exposures.
- Provided a presentation on dialysis, dialysis patients, and dialysis access to West Tisbury Fire, an EMS Refresher, and Paramedic Refresher.
- Partnership with Vineyard Health Care Access to improve the turnaround time that we can enroll patients.
- Food Service prepares traditional meals for over 70 Island seniors on 3 major holidays Thanksgiving, Christmas and Easter that are delivered by volunteers.

Plans for Next Reporting Year:

- Further refine Master Facility Plan to assess and plan for improving use of the facility, and likely adding square footage to accommodate future growth. Key concepts will include: promoting an outpatient-focused design, deploying technology to leverage capacity, understanding the drivers for centralized and decentralized operations, promoting patient privacy, optimizing parking configuration, and pursuing efficiency and cost-savings.
- Conclude Windemere alternatives search through RFI evaluation process. Present best options to the board then to the public for feedback.
- Continue to create robust public relations and communications with the Community. Holding our 2nd annual public forum for open channel of communication and transparency.
- Complete Community Needs assessment with collaborative involvement from other community stakeholders.

Self-Assessment Form:

[Hospital Self-Assessment Update Form - Years 2 and 3](#)

Community Benefits Programs

Equipment Sterilization for Community Health Providers

Program Type	Community-Clinical Linkages
Program is part of a grant or funding provided to an outside organization	No
Program Description	Martha's Vineyard Hospital Central Sterile Supply staff process instrumentation for community healthcare providers each week.
Program Hashtags	Community Education, Community Health Center Partnership, Health Professional/Staff Training,
Program Contact Information	Carol Bardwell, R.N. OR Nurse Manager,

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Support Quality Care	In FY20, Martha's Vineyard Hospital Central Sterile Supply staff continued to support quality care through the weekly processing of instrumentation for community healthcare providers.	Process Goal	Year 2 of 3
Provide environmental services.	In FY20, Martha's Vineyard Hospital staff continued to provide environmental services.	Process Goal	Year 1 of 3

EOHHS Focus Issues	N/A,
DoN Health Priorities	Built Environment, Education,
Health Issues	Social Determinants of Health-Access to Health Care,
Target Populations	• Regions Served: Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Tisbury, West Tisbury, • Environments Served: Rural, • Gender: All, • Age Group: All, • Race/Ethnicity: All, • Language: All, • Additional Target Population Status: Not Specified

Partners:

Partner Name and Description	Partner Website
Island Healthcare	ihimv.org

Community Health Initiative

Program Type	Access/Coverage Supports
Program is part of a grant or funding provided to an outside organization	No
Program Description	The Community Health Initiative program is intended to foster collaborations between applicant institutions and community-based partners to improve the health status of vulnerable populations and build community capacity to promote social determinants of good health. In FY20, Martha's Vineyard Hospital gave grants totaling \$259,000 to Dukes County, Harbor Homes, Martha's Vineyard Community Services and Island Grown Initiative and Boston Medflight to provide support of programs addressing homelessness, food scarcity and safe transportation during the COVID-19 pandemic.
Program Hashtags	Community Health Center Partnership,
Program Contact Information	Kimberlee Labonte, Senior Director of Development and Community Engagement

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To enhance the New Paths Recovery Program that supports individuals coping with addiction on an outpatient basis.	Structured outpatient addiction program for adults who seek alcohol, drug and behavioral addictions recovery and who may also experience co-occurring mental health disorders. New Pathsâ€™ philosophy is that everyone can reach their recovery goals. Offering daily structured groups, individual, family education sessions and psychiatric services. Development of skills in early recovery, relapse prevention, peer support, self-care, mindfulness, emotion regulation, motivational enhancement, stress management, relaxation and mental health.	Process Goal	Year 3 of 3
To support Island Councils on Aging Collaborative for the CORE project offering counseling, outreach and referral for the elderly.	The â€œCOREâ€ project offers counseling, outreach, and referral for elderly and collaborates with MVCS to address significant inter-related health, behavioral health, social and case management needs of elders.	Process Goal	Year 3 of 3

EOHHS Focus Issues

Mental Illness and Mental Health, Substance Use Disorders,

DoN Health Priorities

Built Environment, Social Environment,

Health Issues

Health Behaviors/Mental Health-Mental Health, Substance Addiction-Substance Use,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** Adults, Children, Elderly,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Edgartown Council on Aging	edgartowncoa.com
MV Community Services	www.mvcommunityservices.com
Oak Bluffs Council on Aging	www.oakbluffsma.gov/152/Council-on-Aging
Tisbury Council on Aging	www.tisburyma.gov/council-agin
Up-Island Council on Aging	www.westtisbury-ma.gov/Boards/council-aging

Emergency Medical Technician Training**Program Type**

Community-Clinical Linkages

Program is part of a grant or funding provided to an outside organization

No

Program Description

In FY20, Martha's Vineyard Hospital provided scheduled skill refresher courses to 90 Island EMTs and Paramedics. The 4 town services take 10-12 classes per year. Physicians and nurses from the hospital's Emergency Department served as Examiners in these courses. In addition, the hospital served as a clinical campus for EMT training in emergency procedures, newborn deliveries, and airway management.

Program Hashtags

Health Professional/Staff Training, Mentorship/Career Training/Internship,

Program Contact Information

Karen Casper, M.D. MVH Emergency Services

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide skill refresher courses for Island EMTs.	In FY20, Martha's Vineyard Hospital provided scheduled skill refresher courses to Island EMTs and Paramedics. The 4 town services take 10-12 classes per year.	Process Goal	Year 3 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

Built Environment, Social Environment,

Health Issues

Social Determinants of Health-Education/Learning,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Martha's Vineyard EMTs and Paramedics	Not Specified

Medical Control**Program Type**

Community-Clinical Linkages

Program is part of a grant or funding provided to an outside organization

No

Program Description

In FY20, MVH continued to provide online medical control for 2066 paramedic level 911 calls on the Island and for 667 paramedic level transports by Town of Oak Bluffs Ambulance Service to off-island facilities.

Program Hashtags

Community Education, Community Health Center Partnership, Health Professional/Staff Training, Mentorship/Career Training/Internship,

Program Contact Information

Karen Casper, M.D. MVH Emergency Services,

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide online medical control for all paramedic level 911 calls on the Island and for all paramedic level transports by Town of Oak Bluffs Ambulance Service to off- island facilities.	In FY20, MVH continued to provide online medical control for EMTs and Paramedics.	Process Goal	Year 2 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

Education,

Health Issues

Social Determinants of Health-Education/Learning,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak

Bluffs, Tisbury,

- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** Adults, Children,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Tri-Town Ambulance Service	http://www.westtisbury-ma.gov/Boards/ambulance.html
Towns of Tisbury, Oak Bluffs & Edgartown ambulance services	Not Specified

Martha's Vineyard Hospital Certified Application Counselors

Program Type

Access/Coverage Supports

Program is part of a grant or funding provided to an outside organization

No

Program Description

Martha's Vineyard Hospital Certified Application Counselors (CACs) provide information about the full range of insurance programs offered by EOHHS and the Health Connector. Our CACs help individuals complete an application or renewal; work with the individual to provide required documentation; submit applications and renewals for the Insurance Programs; interact with EOHHS and the Health Connector on the status of such applications and renewals; and help facilitate enrollment of applicants or beneficiaries in Insurance Programs. In FY20, MVH CACs contributed to the estimated 65 patient financial counselors that served patients who needed assistance with their coverage.

Program Hashtags

Prevention,

Program Contact Information

Brooke Alexander, Senior Program Manager, Public Payer Patient Access, Mass General Brigham

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Provide information about the full range of insurance programs offered by EOHHS and the Health Connector.	In FY20, MVH CACs contributed to the estimated 65 patient financial counselors that served patients who needed assistance with their coverage.	Process Goal	Year 2 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

N/A,

Health Issues

Social Determinants of Health-Access to Health Care,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Massachusetts Health Connector	https://www.betterhealthconnector.com

Mass Health	http://www.mass.gov.eohhs/gov/departments/masshealth
Health Care for All	https://www.hcfama.org
Massachusetts Health and Hospital Association	https://mhalink.org
Massachusetts League of Community Health Centers	http://www.massleague.org
SHINE Counselors	https://www.mass.gov/service-details/find-a-shin-e-counselor

Sharps Disposal Program

Program Type

Access/Coverage Supports

Program is part of a grant or funding provided to an outside organization

No

Program Description

This ongoing program provides a safe method for community members to dispose of their used needles and syringes from Monday-Friday, between 7am-5pm (except holidays). In addition, Martha's Vineyard Hospital continued to encourage more active community participation in this program by way of a quarterly newspaper ad campaign and regular postings on the hospital's website.

Program Hashtags

Community Health Center Partnership,

Program Contact Information

Lynn Mercer, CLS, Director of Laboratory Services

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To provide community access to proper disposal of used needles/syringes.	In FY20, Martha's Vineyard Hospital continued to encourage active community participation in this program by way of free sharps disposal including free disposal of used needles and syringes and conducted education and outreach to disseminate offering.	Process Goal	Year 2 of 3

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Substance Use Disorders,

DoN Health Priorities

N/A,

Health Issues

Social Determinants of Health-Access to Health Care, Substance Addiction-Substance Use,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Not Specified	Not Specified

Provision of Hospital Space to Providence VA Medical Center

Program Type

Infrastructure to Support CB Collaboration

Program is part of a grant or funding provided to an outside organization

No

Program Description

In FY20, Martha's Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients. The provision of this space allowed island veterans to have easier access to VA services in their community at Martha's Vineyard Hospital and reduced the need for out of state commutes. In FY20, there were 175 patient encounters at Martha's Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 30 patients per month. In addition to outpatient based care, the agency also refers onsite to Martha's Vineyard sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT).

Program Hashtags

Community Health Center Partnership, Health Professional/Staff Training,

Program Contact Information

Kimberlee Labonte, Senior Director of Development,

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
To ensure veterans on the island have access to convenient and quality healthcare.	In FY20, Martha's Vineyard Hospital provided space free of charge for Providence VA Medical Center providers to meet with patients.	Process Goal	Year 2 of 3
To ensure veterans on the island have access to convenient and quality healthcare.	In FY20, there were ~175 patient encounters at Martha's Vineyard Hospital. Veterans visit at least one day per month and the caseload averages 19 patients a month.	Process Goal	Year 2 of 3
To ensure veterans on the island have access to convenient and quality healthcare.	In addition to outpatient-based care, the clinic also provides access to specialist care for these patients via a telemedicine system called Clinical Visual Technology (CVT). The agency also refers onsite to Martha's Vineyard Hospital sub-specialists and ancillary services to improve the overall health care of the Veteran population on Martha's Vineyard.	Process Goal	Year 2 of 3

EOHHS Focus Issues

N/A,

DoN Health Priorities

Built Environment, Social Environment,

Health Issues

Social Determinants of Health-Access to Health Care,

Target Populations

- **Regions Served:** Aquinnah (Gay Head), Chilmark, Edgartown, Gosnold, Oak Bluffs, Tisbury, West Tisbury,
- **Environments Served:** Rural,
- **Gender:** All,
- **Age Group:** Adults,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Providence VA Medical Center	http://www.providence.va.gov/

The Mass. League's CHC Provider Loan Repayment Program

Program Type

Access/Coverage Supports

Program is part of a grant or funding provided to an outside organization

Yes

Program Description

Mass General Brigham collaborates with the Massachusetts League of Community Health Centers (Mass. League) and other organizations to ensure patients have access to primary care close to home. Toward that end, since 2007, Mass General Brigham has provided annual funding to support the administration of state-wide educational loan repayment programs for primary care providers and other clinicians and grant programs to retain existing clinicians. The Mass. League has worked with a variety of funders to support these initiatives over the past 13 years, including Bank of America, Mass. Dept. of Public Health, Mass. Dept. of Mental Health, and MassHealth. Several hundred clinicians, including primary care physicians, nurse practitioners, dentists, and social workers have benefited from these programs.

Program Hashtags

Community Health Center Partnership, Health Professional/Staff Training,

Program Contact Information

Kristen Barnicle, Executive Director, Partners Community Health, 857-282-1421

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Expand the state's supply of primary care providers at community health centers.	The Mass. League’s CHC Provider Loan Repayment Program: Since 2007, more than 300 providers have committed to work in a community health center for up to three years in exchange for loan repayment.	Outcome Goal	Year 4 of 4
Encourage retention of primary care providers at community health centers.	Since 2009, more than 80 special project grants have been awarded to providers at Massachusetts community health centers.	Process Goal	Year 4 of 4

EOHHS Focus Issues

Chronic Disease with focus on Cancer, Heart Disease, and Diabetes, Mental Illness and Mental Health,

DoN Health Priorities

N/A,

Health Issues

Chronic Disease-Diabetes, Health Behaviors/Mental Health-Mental Health, Social Determinants of Health-Access to Health Care, Social Determinants of Health-Nutrition,

Target Populations

- **Regions Served:** All Massachusetts,
- **Environments Served:** All,
- **Gender:** All,
- **Age Group:** All,
- **Race/Ethnicity:** All,
- **Language:** All,
- **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
Mass League of CHCs	https://massleague.org/Programs/PrimaryCareProviderInitiatives/LoanRepaymentPrograms-Other.php

Rize Massachusetts

Program Type

Access/Coverage Supports

Program is part of a grant or funding provided to an outside organization

Yes

Program Description

RIZE Massachusetts Foundation (RIZE) was founded in response to the opioid overdose crisis. RIZE is dedicated to expanding access to treatment and other services for opioid use disorder (OUD), measuring the effectiveness of our work, and replicating programs achieving the greatest impact. To date, RIZE has distributed over \$7.0 million in grants to more than fifty Massachusetts organizations.

RIZE's focus areas are: Care - comprehensive, compassionate, and sustainable approaches to prevention, harm reduction, treatment, and recovery; knowledge - data, commissioned

research, and evaluation to expand the evidence base and inform policy; and; human impact - efforts to reduce the economic impact on workers, businesses, and communities. We conduct our work mainly in three ways: grantmaking; policy and research; and convenings.

Program Hashtags

Not Specified

Program Contact Information

RIZE Massachusetts Foundation, Inc. 101 Huntington Ave., Suite 1300, MS 0111 MA 02199

Program Goals:

Goal Description	Goal Status	Goal Type	Time Frame
Partner with relevant organizations to inform state and local actors and other stakeholders to align thinking and approaches to SUD policy and services.	In 2019, RIZE launched Together in Recovery: Supporting Informed Decisions (TiR) to address the philosophical divides that arise in OUD treatment. The main goals are to foster an accessible, integrated treatment and recovery community in Massachusetts that champions evidence-based approaches, supports multiple pathways of recovery, and puts people in charge of their treatment choices. Through a Change Team of diverse influencers, RIZE convened eight regional and one statewide meeting to examine the many challenges associated with OUD treatment. We heard about the barriers that exist for both people seeking treatment and those in long-term recovery from advocates, providers, parents, and school administrators, among others. We then took the data gathered across the state to finalize a Priorities for Action document that embraces a unified vision representing varied perspectives of treatment. One of these priorities is to create and disseminate a Your Rights in Recovery toolkit. The toolkit is a turnkey, digital educational tool and resource individuals and families can access on RIZE's website. It addresses issues such as rights related to recovery pathways, family resources, housing, education, employment, and the criminal justice system. The content is available in both English and Spanish and was launched at a live webinar with Attorney General Maura Healey on April 8, 2021.	Outcome Goal	Year 2 of 4
Provide effective and compassionate services and supports to people with OUD; address barriers to care for people with OUD; and support the staff who are providing services to people with OUD by equipping them to do their work effectively, compassionately, and sustainably.	To date, RIZE has distributed over \$7 million in grants to more than 60 Massachusetts organizations. To further advance our racial equity agenda, RIZE implemented our Innovations in Anti-Racism to Address the Overdose Crisis program. This program provides grants to four Massachusetts organizations creating meaningful results in fighting racism and improving access to evidence-based addiction treatment by reducing the stigma and structural barriers faced by Black, Indigenous, People of Color (BIPOC). We also partnered with the Cambridge Health Alliance Health Equity Research Lab (HER Lab) to perform the evaluation for this program.	Outcome Goal	Year 4 of 4
COVID-19 Rapid Response Grants	In response to these challenges, we partnered with the Boston Resiliency Fund, a COVID-19 related philanthropic rapid response effort, and were awarded a grant of \$250,000 that we matched in-full. RIZE is working closely with the city of Boston Mayor's Office of Recovery Services to help front-line health care workers that serve people with OUD. Support was given to residential programs and organizations assisting with outdoor comfort stations that provide harm reduction services, screening for COVID-19, and connections to care and treatment for individuals experiencing homelessness. These community contributions are in addition to rapid response grants RIZE awarded to our frontline community partners in March. These two funding initiatives total \$705,000.	Outcome Goal	Year 1 of 1

EOHHS Focus Issues

DoN Health Priorities

Health Issues

Target Populations

Substance Use Disorders,

N/A,

Substance Addiction-Opioid Use, Substance Addiction-Substance Use,

• **Regions Served:** All Massachusetts,

• **Environments Served:** All,

• **Gender:** All,

• **Age Group:** All,

• **Race/Ethnicity:** All,

• **Language:** All,

• **Additional Target Population Status:** Not Specified

Partners:

Partner Name and Description	Partner Website
AIDS Support Group Cape Cod	Not Specified
Boston Healthcare for the Homeless Program	Not Specified
Boston Public Health Commission	Not Specified
Brandeis University	Not Specified
Brockton Neighborhood Health Center	Not Specified
Cambridge Health Alliance	Not Specified
Center for Human Development	Not Specified
Charlestown HealthCare Center - MGH	Not Specified
City of Chelsea	Not Specified
City of Everett	Not Specified
City of Medford	Not Specified
Community Healthlink	Not Specified
Fenway Health	Not Specified
FrameWorks Institute	Not Specified
Geiger Gibson Community Health Center	Not Specified
Greater Lawrence Family Health Center	Not Specified
Greater Roslindale Medical and Dental Center	Not Specified
Harbor Health Services	Not Specified
Health Resources in Action	Not Specified
HRH413	Not Specified
Institute for Community Health	Not Specified
Kraft Center at MGH	Not Specified
Life Connection Center	Not Specified
Lynn Community Health Center	Not Specified
Malden Overcoming Addiction	Not Specified
Massachusetts Health Policy Forum at	Not Specified

Brandeis University	
Massachusetts Taxpayers Foundation	Not Specified
Mattapan Community Health Center	Not Specified
Municipal Naloxone Bulk Purchasing Program (Commonwealth of MA)	Not Specified
New Health Charlestown	Not Specified
Police Assisted Addiction Recovery Initiative (PAARI)	Not Specified
Recovery Research Institute	Not Specified
Rhode Island Hospital	Not Specified
Shatterproof	Not Specified
The Philanthropic Initiative	Not Specified
Tufts University School of Dental Medicine	Not Specified
Tufts University School of Medicine	Not Specified
University of Massachusetts Medical School's Center for Health Law and Economics	Not Specified
Access, Harm Reduction, Overdose Prevention and Education (AHOPE)	Not Specified
Boston Medical Center	Not Specified
Casa Esperanza, Inc.	Not Specified
City of Malden Health Department	Not Specified
Community Action Programs Inter-City, Inc.	Not Specified
Fishing Partnership Support Services	Not Specified
Gavin Foundation	Not Specified
Granada House	Not Specified
Hope House, Inc.	Not Specified
Interim House	Not Specified
Learn to Cope	Not Specified
Massachusetts Organization for Addiction Recovery	Not Specified
Metropolitan Area Planning Council	Not Specified
Middlesex Human Service Agency	Not Specified
New England Culinary Arts Training	Not Specified
New England Usersâ€™™ Union	Not Specified
North Suffolk-Meridian House	Not Specified
Ostiguy High School	Not Specified
People's Harm Reduction Alliance	Not Specified

Phoenix House	Not Specified
Prisoners' Legal Services	Not Specified
Rehabilitation and Health, Inc.	Not Specified
St. Francis House	Not Specified
The Dimock Center	Not Specified
The Phoenix	Not Specified
The Resource and Reclamation Center	Not Specified
Victory Programs, Inc.	Not Specified
Volunteers of America	Not Specified

Expenditures

Total CB Program Expenditure \$796,849.00

CB Expenditures by Program Type	Total Amount	Subtotal Provided to Outside Organizations (Grant/Other Funding)
Direct Clinical Services	\$0.00	\$0.00
Community-Clinical Linkages	\$11,143.00	\$0.00
Total Population or Community-Wide Interventions	\$391,561.00	\$383,779.00
Access/Coverage Supports	\$387,353.00	\$52,398.00
Infrastructure to Support CB Collaborations Across Institutions	\$6,792.00	\$0.00
CB Expenditures by Health Need	Total Amount	
Chronic Disease with a Focus on Cancer, Heart Disease, and Diabetes	\$4,076.00	
Mental Health/Mental Illness	\$56,382.00	
Housing/Homelessness	\$160,310.00	
Substance Use	\$90,220.00	
Additional Health Needs Identified by the Community	\$485,861.00	
Other Leveraged Resources	\$0.00	
Net Charity Care Expenditures	Total Amount	
HSN Assessment	\$521,701.00	
HSN Denied Claims	\$0.00	
Free/Discount Care	\$159,754.00	
Total Net Charity Care	\$681,455.00	
Total CB Expenditures:	\$1,478,304.00	
Additional Information	Total Amount	

Net Patient Service Revenue: \$99,126,000.00

CB Expenditure as Percentage of Net Patient Services Revenue: 1.49%

Approved CB Program Budget for FY2021: \$1,478,304.00

(*Excluding expenditures that cannot be projected at the time of the report.)

Comments (Optional): Not Specified

Optional Information

Hospital Publication Describing CB Initiatives: Not Specified

Bad Debt: Not Specified

Bad Debt Certification: Not Certified

Optional Supplement: Mass General Brigham (MGB) System Commitments:
In addition to commitments made by the member hospitals, Mass General Brigham makes system investments aimed at:

- Leveraging our business practices around inclusive local hiring and workforce development, local and diverse sourcing and place-based investing to tackle underlying causes of poor health outcomes in the communities we serve.
- Addressing critical public health issues impacting all of our communities. In response to the opioid overdose crisis, RIZE Massachusetts Foundation is dedicated to expanding access to treatment and other services for opioid use disorder (OUD).
- Ensuring access to primary care close to home. MGB provides administrative support to the Mass League of Community Health Centers Provider Loan Repayment Program that recruits primary care physicians to work at community health centers.
- Ensuring access to care for our low income community residents by supporting state program enrollment. MGB Community Health staff provide education and support across the system to ensure that patients on MassHealth, Health Safety Net, and the subsidized Connector plans can access care smoothly across the system.

MVH has taken on a prominent role in the community particularly in regard to topics such as substance use disorders and mental health. For the past few years, MVH has made it a priority to invest in further support for people suffering from these illnesses. That support has included annual financial support to our own substance use disorder program as well as to local organizations who MVH has partnered with to further initiatives in the community.

MVH will dedicate a range of resources to ensure the success of the SIP, including financial, staffing, space, services, etc. Community benefit spending will be calculated and reported annually as part of the hospital's community benefit reporting. As part of the hospital's most recent strategic plan, MVH has integrated a number of clinical service-related changes that address the need for more behavioral health services on Martha's Vineyard (SIP goal #4) and for improved access to and coordination of care (SIP goal #2). Inclusion of these strategies in both the hospital's strategic plan as well as the SIP is consistent with the Massachusetts Attorney General's recommendation that hospitals align their community benefit planning with institutional strategic planning. Several of these services involve a reimbursable component (e.g., psychiatry services). Reimbursed costs will not be included in future calculations of community benefit spending. However, such strategies are included in the SIP because they directly address priorities identified in the CHNA. To omit such strategies from the SIP could create a perception that the hospital was not being responsive to needs identified in the CHNA. Additionally, omission of such strategies from the SIP would not allow for a complete picture of MVH's commitment to improve the health of the community and specifically goals 2 and 4 of the SIP.

COVID Response:

MVH was unable to hold large public gatherings such as the annual health fair and public community forum as a result of the COVID-19 pandemic. In response to COVID-19, MVH held numerous press conferences, online community forums and utilized social media to disseminate critical health information about COVID-19 prevention and detection, COVID-19 testing and the future implementation of a vaccine clinic.