

Patient and Family Relations

If you have concerns about your care or experience that you cannot resolve with your care team, Patient and Family Relations (or Patient Advocacy) teams can help. Each hospital has a dedicated team that will work with you to address your concerns. You can reach them by calling the phone numbers listed below. You can also find more information about each team by clicking the name of the hospital.

Hospital	Phone Number	Email Address
Mass General Hospital	617- 726-3370	mghpfr@mgb.org
Brigham and Women's Hospital	617-732-6636	bwhpfr@mgb.org
Brigham and Women's Faulkner Hospital	617-983-4507	bwfhpfr@mgb.org
Cooley Dickinson Hospital	413-582-4970	cdhpfr@mgb.org
Home Care	844-744-4200	homecarepfr@mgb.org
Martha's Vineyard Hospital	508-957-9497	mvhpfr@mgb.org
Mass Eye and Ear	617-573-3008	meepfr@mgb.org
Mass General Brigham Medical Group	857-282-2150	mgbmgpfr@mgb.org
McLean Hospital	617-855-3128	mcleanpfr@mgb.org
Nantucket Cottage Hospital	508-825-1398	nchpfr@mgb.org
Newton Wellesley Hospital	617-243-6205	nwhpfr@mgb.org
Salem Hospital	978-354-2025	slmpfr@mgb.org
Spaulding Rehabilitation	617-952-5349	srnpfr@mgb.org
Wentworth-Douglass Hospital	603-740-2823	wdhpfr@mgb.org

If you don't see a phone number for the location where you receive care, please call the practice directly.