

Do You Have Health Care Bills That You Cannot Afford to Pay? Help is Available.

Information on The Partners HealthCare Financial Assistance Policy is available in other languages. Please visit our website, call us, or visit a patient financial counselor at your hospital or health center for translated information.

Massachusetts and New Hampshire Insurance Programs

There are state programs that may cover some or all of the costs of your care. Our financial counselors will work with you to see if you qualify for a state program that meets your needs. We can help patients who live in Massachusetts sign up for MassHealth or Health Safety Net. We can help patients who live in New Hampshire sign up for New Hampshire Medicaid. We can also assist with the Massachusetts Health Connector or the NH Insurance Marketplace.

Financial Assistance Options

- Patients with no insurance will receive a discount on most balances for medically necessary services. Patients with insurance may also receive the discount on medically necessary services not covered by their insurance. Discounts vary by facility and program. Details are available on our website. www.partners.org/financialassistance
- 0% interest payment plans of up to one year for balances up to \$1,000 and 2 years for larger balances.
- Discounts of 60% or more **may** be available for medically necessary care for patients whose income is less than 300% of the Federal Poverty Guideline (\$38,280 for an individual, \$78,600 for a family of four). Higher income patients may qualify for a discount if their medical bills are over 40% of their annual income.

To find out more and apply:

- Visit a patient financial counselor at your hospital or health center, or
- Go to www.MAhealthconnector.org (Massachusetts)
- [Go to https://nheasy.nh.gov](https://nheasy.nh.gov) (New Hampshire)

CONTACT US TO FIND OUT MORE. APPLICATION FORMS AND ASSISTANCE ARE FREE.

- 1) In person: visit a patient financial counselor at your hospital or health center (see list on following page)
- 2) Phone: (617) 726-3884
- 3) Web: www.partners.org/financialassistance
- 4) Email: patientbilling@partners.org
- 5) Mail: Please call or email to request information and application forms by mail.

*You will never pay more than what the average insurance company would pay. Discount rates are reassessed annually and may change. Please check our website for current rates.

Patient Financial Counselor Locations

<p>Brigham and Women's Hospital 45 Francis Street ASB II – 2nd floor (617) 732-7005 (866) 736-1510</p>	<p>Brigham and Women's Hospital Ambulatory Care Center 850 Boylston Street Suite 204B (617) 732-9677</p>	<p>Brookside Community Health Center 3297 Washington Street Jamaica Plain, MA 02130 (617) 522-4700</p>
<p>Southern Jamaica Plain Health Center 640 Centre Street Jamaica Plain, MA 02130 (617) 983-4100</p>	<p>Brigham and Women's/Mass General Health Care Center 22 Patriot Place, FXB II, 3rd Floor Foxborough, MA 02035 (508) 718-4196</p>	<p>Brigham and Women's Faulkner Hospital 1153 Centre Street, Suite 1106 Boston, MA 02130 (617) 983-7218</p>
<p>Cooley Dickinson Hospital 30 Locust Street Northampton, MA 01061 (413) 582-2848</p>	<p>Martha's Vineyard Hospital One Hospital Road Oak Bluffs, MA 02557 (508) 957-9588</p>	<p>Massachusetts Eye and Ear Main Campus 243 Charles Street, 9th Floor Boston, MA (617) 573-5664</p>
<p>Massachusetts Eye and Ear Longwood Campus 800 Huntington Ave, 1st Floor, Boston, MA (617) 573-5664</p>	<p>Massachusetts General Hospital (MGH) Main Campus Wang Ambulatory Center Room 016 (617) 726-2191</p>	<p>MGH Charlestown HealthCare Center Patient Navigation Department 73 High Street Charlestown, MA 02129 (617) 724-8167</p>
<p>MGH Chelsea HealthCare Center 151 Everett Avenue Chelsea, MA 02150 (617) 884-8300</p>	<p>MGH Revere HealthCare Center 300 Ocean Avenue Revere, MA 02151 (781) 485-6394 (781) 485-6090</p>	<p>Nantucket Cottage Hospital 57 Prospect Street Nantucket, MA 02554 (508) 825-8387 (508) 825-8256</p>
<p>Newton-Wellesley Hospital 2014 Washington Street Newton, MA 02462 (617) 243-6824</p>	<p>North Shore Medical Center Salem Hospital Campus 81 Highland Avenue Salem, MA 01970 (978) 825-6900</p>	<p>Spaulding Rehabilitation Hospital Boston 300 1st Avenue Charlestown, MA 02129 (617) 952-5337</p>
<p>Spaulding Hospital for Continuing Medical Care Cambridge 1575 Cambridge Street Cambridge, MA 02138 (617) 758-5338</p>	<p>Spaulding Rehabilitation Hospital Cape Cod 311 Service Road East Sandwich, MA 02537 (508) 833-4285 (508) 833-4246</p>	<p>Wentworth-Douglass Hospital 121 Broadway Dover, NH 03820 (603) 740-3234</p>

Updated 5/2020